

Right to Refuse Service

Last updated: April 20, 2025

Please read the Right to Refuse service carefully before using Our Services

Acknowledgment

By accessing or using the Service You agree to be bound by these Terms and Conditions used in the Right to Refuse Service. If You disagree with any part of these Terms and Conditions, then You may not access the Service.

Your access to and use of the Service is also conditioned on Your acceptance of and compliance with the Privacy Policy of the Company. Our Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your personal information when You use the Application or the Website and tells You about Your privacy rights and how the law protects You. Please read Our Privacy Policy carefully before using Our Service.

Your access to and use of the Service is also conditioned on Your acceptance of and compliance with the Terms and Conditions of the Company. Our Terms and Conditions describes Our policies and procedures on the placing orders of goods, Subscriptions, Intellectual Property, Your feedback to us, Links to other Websites, Termination, Limitation of Liability, Governing Law. Please read Our Privacy Policy carefully before using Our Service.

At Steady Steps Bookkeeping, we are committed to providing professional and respectful services to all clients. However, we reserve the right to refuse service under the following circumstances, in accordance with applicable Texas laws and regulations:

1. Disruptive Behavior

- Any verbal communication that is offensive, abusive, or makes the agent of Steady Steps Bookkeeping uncomfortable.
- Non-verbal communication, such as offensive body language or gestures, that creates discomfort or hostility.
- Actions that disrupt the flow of Consultation Sessions, Operational Planning Sessions, Administrative Planning Sessions, or Mentoring Sessions.

2. Safety Concerns

- Behavior or communication that poses a threat to the physical or emotional safety of Steady Steps Bookkeeping agents.
- Harassment, intimidation, or any form of abuse directed toward the agent.

3. Refusal to Follow Guidance

- Failure to adhere to advisement and guidance provided during sessions, including best practices, internal controls, and goal-setting recommendations.

4. Abuse of Services

- Misuse of services, including repeated harassment or attempts to intimidate the agent.
- Attempts to exploit or manipulate the services provided.

5. Capacity Limitations

- Steady Steps Bookkeeping reserves the right to decline new clients when capacity limits are reached or when onboarding new clients is not feasible.

Legal Compliance

This policy is designed to comply with Texas laws, including but not limited to:

- **Trespass Laws:** Allowing the removal of individuals who refuse to leave when asked.
- **Civil Rights Act of 1964:** Ensuring no refusal of service based on race, color, religion, or national origin.
- **Americans with Disabilities Act (ADA):** Providing reasonable accommodations for individuals with disabilities.

Contact Us

If you have any questions about these Terms and Conditions, You can contact us:

- By email: steadystepsbookkeeping@gmail.com
- By visiting this page on our website: <https://steadystepsbookkeeping.com/contact>